

Zihui Ma, Ph.D.

Postdoctoral Research Associate
Department of Civil and Environmental Engineering
University of Maryland College Park

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EDUCATION

University of Maryland College Park

Ph.D. in Civil Engineering 2020 – 2024

Dissertation: “*Natural Language Processing, Social Media and Epidemiological Model for Wildfire Response and Resilience Enhancement*”

Advisor: Gregory B. Baecher, PhD, NAE, Dist.M. ASCE

M.S. in Civil Engineering (concentrate on project management) 2018 – 2020

Thesis: “*Reliability-Based Modeling for Missouri River Dam System*”

Sponsor: U.S. Army Corps of Engineers (USACE)

Advisor: Gregory B. Baecher, PhD, NAE, Dist.M. ASCE

San Francisco State University

M.S. in Civil Engineering (concentrate on structure/seismic engineering) 2015 – 2017

Thesis: “*Real-time Non-intrusive Information Extraction for Highway Trucks*”

Advisor: Zhaoshuo Jiang, PhD, PE, LEED AP

San Francisco State University. and Zhejiang University of Science and Technology

B.S in Civil Engineering 2011 – 2015

Joint degree program

Dean’s list student

RESEARCH EXPERIENCE

Postdoctoral Research Associate 2024 Aug –

University of Maryland College Park, Project Management Center for Excellence (65%)

Advisor: Gregory B. Baecher, PhD, NAE, Dist.M. ASCE

Affiliation: Center for Risk and Reliability

- Advanced AI for Wildfire Management and Community Resilience
- Quantitatively Analysis of Wildfire Response and Equitable Policy Enforcement
- Multi-modal Approach for Geo-cascading Events Disruptions
- Meta-analysis for Landslide Risk Mapping and Monitoring
- Interstates Healthcare Accessibility Assessment During Hurricanes
- Early Warning for Mental Distress from Exposure to Natural Hazards
- A Fine-tuned Large Language Model for Earthquake Damage Assessment
- Crowdsourcing Approach for Inclusive Urban Planning

University of Maryland College Park, Institute for Systems Research (35%)

Advisors: Mark A. Austin, PhD; Jennifer Golbeck, PhD

- [Minerva Research Initiative](#): Semantic Foundations and Formal Methods for Pre-/Post- Federal Acquisition Regulation (FAR) Practices – Sponsor: U.S. Department of Defense (DoD)
- AI/Machine Learning for Wind Turbine Digital Twin Systems
- Evolutionary System-of-System Architectures for Solar Panel Installation

Graduate Research Assistant

2020 – 2024

University of Maryland College Park, Department of Civil and Environmental Engineering

Advisor: Gregory B. Baecher, PhD, NAE, Dist.M. ASCE

Affiliation: Center for Risk and Reliability

Topic: *Human-centered Decision-making and Disaster Informatics*

- Social Computing Approaches for Wildfire Resilience Enhancement (*Dissertation*)
- Data-driven Construction Risk Management Performance Evaluation (*2024 ASCE Best Paper*) - Sponsor: U.S. Department of Transportation (USDOT) & Federal Highway Administration (FHWA)
- Rapid Earthquake Damage Assessment through Multi-classification Machine Learning (*Feature Paper for 2024 Geo-Risk Conference*)
- Crowdsourcing-based Airport System Robustness Evaluation Framework
- Evaluation of the COVID-19 Lockdown Policy Agreement and Its Associations with Socioeconomic Demographics
- Real-time COVID-19 Vaccine Acceptance Assessment at the State and County Levels
- Community Resilience Examination from Behavioral and Mental Perspectives During the NYC Blackout
- Online Social Perceptions of ChatGPT in Higher Education
- Adapting to Change: Evaluating Student Expectations in Online Learning Environments Through the CoI Lens
- Simulation-based Missouri River Dam System Reliability Assessment - Sponsor: U.S. Army Corps of Engineers (USACE)
- Bibliometric Review on 5-year LLM Trends, LLM Applications in Biomedical Research, and NLP of Social Media for Disaster Research

PAPERS IN PREPARATION & PREPRINTS

(*corresponding author)

1. **Ma, Z.**, Hu, G., Lin, T., Li, L., Hu, S., & Baecher, G. B. (2024). Assessing Response Disparities in California Wildland-Urban-Interface (WUI) Cities Using the Compartmental Model. arXiv. <http://arxiv.org/abs/2411.09946>. Intended for Computers, Environment and Urban Systems (*under review*).
2. Li, L., Hu, S., Dai, Y., Deng, M., Momeni, P., Laverghetta G., Fan, L., **Ma, Z.**, Wang, X., Ma, S., Hemphill, L., & Ligatti, J. (2024). Need more accessible facilities: A crowdsourcing approach through online reviews to inclusive urban design. Intended for Computers, Environment and Urban Systems (*under review*).
3. **Ma, Z.***, Li, L., & John, J. (2023). Thriving in a pandemic: Lessons learned from students' perceptions in a resilient university program seen through the CoI lens, arXiv. <https://doi.org/10.48550/arXiv.2310.20183>.

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- Li, L., Gao, L., Zhou, J., **Ma, Z.**, Choy, D. F., & Hall, M. A. (2021). Can Social Media Data Be Utilized to Enhance Early Warning: Retrospective Analysis of the U.S. Covid-19 Pandemic (p. 2021.04.11.21255285). <https://doi.org/10.1101/2021.04.11.21255285>

JOURNAL PAPERS

(*corresponding author)

- Ma, Z.***, Li, L., Mao, Y., Wang, Y., Patsy, O. G., Bensi, M. T., Hall, M. A., & Baecher, G. B. (2024). Surveying the use of social media data and natural language processing techniques to investigate natural disasters. *Natural Hazards Review*, vol. 25, no. 4, p. 03124003, Nov. 2024, doi: 10.1061/NHREFO.NHENG-2047.
- Ma, Z.***, Li, L., Hemphill, L., Baecher, G. B., & Yuan, Y. (2024). Investigating disaster response for resilient communities through social media data and the Susceptible-Infected-Recovered (SIR) model: A case study of 2020 Western U.S. wildfire season. *Sustainable Cities and Society*, 106, 105362. <https://doi.org/10.1016/j.scs.2024.105362>
- Yu, H., Fan, L., Li, L., Zhou, J., **Ma, Z.**, Xian, L., Hua, W., Zhang, Y., Gandhi, A., & Ma, X. (2024). Large language models in biomedical and health informatics: a bibliometric review. *Journal of Biomedical and Health Informatics*. <https://doi.org/10.1007/s41666-024-00171-8>
- Fan, L., Li, L., **Ma, Z.**, Lee, S., Yu, H., & Hemphill, L. (2024). A bibliometric review of large language models research from 2017 to 2023. *ACM Transactions on Intelligent Systems and Technology*. <https://doi.org/10.1145/3664930>
- Erfani, A., **Ma, Z.**, Cui, Q., & Baecher, G. B. (2023). Ex post project risk assessment: method and empirical study. *Journal of Construction Engineering and Management*, 149(2), 04022174. <https://doi.org/10.1061/JCEMD4.COENG-12588> (received 2024 **ASCE Best Paper**)
- Li, L., **Ma, Z.**, Fan, L., Lee, S., Yu, H., & Hemphill, L. (2023). ChatGPT in education: A discourse analysis of worries and concerns on social media. *Education and Information Technologies*, <https://doi.org/10.1007/s10639-023-12256-9>
- Li, L., Mao, Y., Wang, Y. & **Ma, Z.** (2022). How has airport service quality changed in the context of COVID-19: A data-driven crowdsourcing approach based on sentiment analysis. *Journal of Air Transport Management*, 102298. <https://doi.org/10.1016/j.jairtraman.2022.102298>
- Li, L., Zhou, J., **Ma, Z.**, Bensi, M. T., Hall, M. A., & Baecher, G. B. (2022). Dynamic assessment of the COVID-19 vaccine acceptance leveraging social media data. *Journal of Biomedical Informatics*, 129, 104054. <https://doi.org/10.1016/j.jbi.2022.104054>
- Li, L., **Ma, Z.**, Lee, H., & Lee, S. (2021). Can social media data be used to evaluate the risk of human interactions during the COVID-19 pandemic? *International Journal of Disaster Risk Reduction*, 56, 102142. <https://doi.org/10.1016/j.ijdr.2021.102142>
- Li, L., **Ma, Z.**, & Cao, T. (2021). Data-driven investigations of using social media to aid evacuations amid Western United States wildfire season. *Fire Safety Journal*, 126, 103480. <https://doi.org/10.1016/j.firesaf.2021.103480>
- Li, L., **Ma, Z.**, & Cao, T. (2020). Leveraging social media data to study the community resilience of New York City to 2019 power outage. *International Journal of Disaster Risk Reduction*, 51, 101776. <https://doi.org/10.1016/j.ijdr.2020.101776>

CONFERENCE PAPER

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1. **Ma, Z.** & Baecher, G.B. (2025). “A Social-Behavioral Compartmental Model for Wildfire Response,” GEO-EXTREME 2025, ASCE Specialty Conference, Long Beach, California, November 2-5, 2025. (*Accepted*)
 2. **Ma, Z.**, Sousa, R., Hu, S., Einstein, H., & Baecher, G.B. (2025) “Investigate Geo-Cascading Events Disruptions Through Multimodal Data Analysis,” GEO-EXTREME 2025, ASCE Specialty Conference, Long Beach, California, November 2-5, 2025. (*Accepted*)
 3. **Ma, Z.**, Li, L., & Baecher, G.B. (2024). “Crowdsourced Social Media Data for Appraising Geotechnical Safety and Risk,” 9th International Symposium for Geotechnical Safety and Risk (ISGSR), Oslo, Norway, August 24 – 27, 2025. (*Accepted*)
 4. Qian, H., **Ma, Z.**, & Hu, S., (2024). “Mobility Disruption and Risk Perceptions During and After Hurricane Helene,” 2025 AAG Annual Meeting, Detroit, Michigan, March 24 – 28, 2025. (*Accepted*)
 5. **Ma, Z.**, Li, L., Yuan, Y., & Baecher, G.B. (2023). “Appraising Situational Awareness in Social Media Data for Wildfire Response,” ASCE Inspire conference, Arlington, Virginia, November 16 – 18, 2023.
 6. Li, L., **Ma, Z.**, Bensi, M. T. & Baecher, G. B. (2023). “Social Media Crowdsourcing for Damage Assessment Following Earthquake Disasters,” Geo-risk 2023, Arlington, Virginia, July 23-26. (*feature paper & plenary presentation, 9 of 163 papers*)
 7. Erfani, **Ma, Z.**, A., Cui, Q., & Baecher, G. B. (2023). “Data-Drive Evaluation of Project Risk Registers: Theory, Method, and Case Studies,” Geo-risk 2023, Arlington, Virginia, July 23-26.
 8. **Ma, Z.**, Patev, R.C., Li, L., & Baecher, G.B. (2022). “Missouri River System Simulation,” U.S. Society on Dams Annual Conference, San Diego, April 11-14.

PRESENTATIONS & INVITED TALK

(*presenter)

1. **Ma, Z.**, Li, L., & Baecher, G.B. (2025). “Crowdsourced Social Media Data for Appraising Geotechnical Safety and Risk,” 9th International Symposium for Geotechnical Safety and Risk (ISGSR), Oslo, Norway, August 24 – 27, 2025. (*Accepted*)
2. Qian, H., **Ma, Z.**, & Hu, S., (2025). “Mobility Disruption and Risk Perceptions During and After Hurricane Helene,” 2025 AAG Annual Meeting, Detroit, Michigan, March 24 – 28, 2025. (*Accepted*)
3. **Ma, Z.***, Hu, G., Lin, T., Li, L., Hu, S., & Baecher, G.B. (2024). “Assessing Inequitable Social Responses to Wildfires: A Case Study of California Using the Epidemiology Model,” AGU Fall Meeting 2024, Washington, D.C, December 9-13, 2024. (*Oral Presentation*)
4. Li, L., Lu, Y., Hu, S., **Ma, Z.**, Liu, J., Deng, M., Han, Z., Baecher, G.B. & Hemphill, L. (2024). “Assessing the damage of natural disasters using multimodal large language models and social media crowdsourcing,” AGU Fall Meeting 2024, Washington, D.C, December 9-13, 2024. (*Poster presentation*)
5. **Ma, Z.***, Sousa, R.L., Hu, S., Einstein, H.H., & Baecher, G.B. (2024). “Unveiling Social Disparities in Landslide Recovery through Multimodal Data Analysis,” NetMob 2024, Washington, D.C, October 7-9, 2024. (*Poster presentation*)
6. **Ma, Z.***, Li, L., & Baecher, G.B. (2024). “Topic-based SIR model for Wildfire Situational Awareness,” Natural Hazards Research Summit 2024, College Park, Maryland, USA, May 14-15, 2024. (*Poster presentation*)

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7. **Ma, Z.***, Li, L., Yuan, Y., & Baecher, G.B. (2023). “Leveraging social media data for enhancing wildfire situational awareness,” Natural Hazard Workshop, Broomfield, Colorado, USA, July 12-13, 2023. (*Oral presentation*)
 8. **Ma, Z.***, Li, L., Yuan, Y., & Baecher, G.B. (2023). “Appraising Situational Awareness in Social Media Data for Wildfire Response,” ASCE Inspire Conference, Arlington, Virginia, November 16-18, 2023. (*Poster presentation*)
 9. Erfani, A., **Ma, Z.***, Cui, Q., & Baecher, G. B. (2023). “Data-Drive Evaluation of U.S. Major Transportation Project Risk Registers,” Geo-risk 2023, Arlington, Virginia, July 23-26. (*Oral presentation*)
 10. **Ma, Z.***, Li, L., Bensi, M. T., Hemphill, L. & Baecher, G. B. (2023). “Epidemic model for disaster response in Twitter community: experiment in 2020 Western U.S. wildfire season,” AGU Fall Meeting 2023, San Francisco, California, December 11-15, 2023. (*Oral presentation*)
 11. **Ma, Z.***, Li, L., & John, J. (2023). “The impact of the COVID-19 Pandemic on Student’s expectations,” Affordable Degrees-at-Scale Symposium, USA, December 4-6. (*Poster presentation*)
 12. **Ma, Z.*** (2023) “Investigating Disaster Response Through Social Media Data and The Susceptible-Infected-Recovered (SIR) Model,” invited presentation to co-host seminar by the Center for Disaster Resilience and Center for Risk and Reliability, University of Maryland, September 20, 2023.

PROPOSALS & GRANTS EXPERIENCE

- Government Agency* National Science Foundation (NSF)
 Human-Environment and Geographical Sciences Program (HEGS) – Transdisciplinary REsearch in Environmental Social Science (TREES)
“Exploring Spatial Dynamics of Public Responses and Interstate Governance to Hurricane Helene through AI and Resilience Frameworks”
 My role: **Primary Investigator (PI)**; Amount: \$200,000/yr - \$250,000/yr; Period of Grant Award: FY2025 to FY 2028 (expected)
 Current Status: *Submitted*
- National Science Foundation (NSF) and Centers for Disease Control and Prevention (CDC)
 The Public Health Extreme Events Research (PHEER) Rapid Research Awards
“Enhancing Post-Hurricane Healthcare Resilience: Real-Time Data Analysis of Accessibility and Disruptions”
 My role: Co-PI; Amount: \$5,000; Period of Grant Award: FY2024; Submitted in 9/2024
 Current Status: *Not Funded*
- National Science Foundation (NSF) and National Institutes of Health (NIH)
 Special Call for Health Outcomes and Climate-related Disaster Research
The proposal will focus on utilizing several perishable data sources to assess health outcomes during 2024 Hurricane Beryl/Helene
 My role: Co-PI; Amount: \$10,000 - \$50,000; Current Status: *Submitting Proposal*
- Foundation* **Amazon Science Sustainability**
 Research Track: Climate risk assessment
“Resilience in Motion: AI and Mobility Data for Validating Recovery in Cascading

Disasters”

My role: Co-PI; Amount: \$50,000 - \$100,000 (Unrestricted funds), up to \$40,000 (AWS Promotional Credits); Current Status: *Under Review*

Lever for Change

The Trust in American Institutions Challenge

“Measuring Ten Years of US Institutional Trust of the Public”

My role: Co-PI; Amount: \$10,000,000 for 10 selected teams; Current Status: *Submitting Proposal*

Bezos Earth Fund

AI for Climate and Nature Grand Challenge

“AI framework for dynamic and robust landslide risk mapping and monitoring”

My role: Co-PI; Amount: \$50,000 (phase 1) and up to \$2,000,000 (phase 2); Current Status: *withdrawn due to conflict agreements between collaboration institutions and funding agency*

TEACHING & MENTORING

Teaching

Program Coordinator, <i>PMI reaccreditation</i>	2024 – 2025
Teaching Assistant, <i>Project Cost Accounting and Finance</i>	2019 –
Teaching Assistant, <i>Introduction to Project Management</i>	2022 – 2024
Teaching Assistant, <i>Introduction to Construction Management</i>	2023
Teaching Assistant, <i>Legal Aspects of Architectural and Engineering Practice</i>	2022
Course designer, edX course – <i>Developing the Risk Management Plan with Expert Judgement</i> (launched Sep.30, 2022)	2021 – 2022

Mentoring

Mentor for one graduate student at Univ. of Maryland – College Park, “Impact of hurricanes on healthcare facilities”	2023
Mentor for one undergraduate student at Univ. of Maryland – College Park, “The application of natural language processing in nature disaster”	2022
Mentor for one undergraduate student at Univ. of Maryland – College Park, “Misinformation in the COVID-19 pandemic”	2021

AWARDS & HONORS

2024 Arthur M. Wellington Prize , ASCE	2024
2024 Thomas Fitch Rowland Prize , ASCE’s Construction Institute	2024
Future Faculty Fellowship (Travel funds \$2,500) , A. James Clark School of Engineering, University of Maryland College Park	2022
Undergraduate Seismic Design Competition (Rank #28) , Earthquake Engineering Research Institute (EERI)	2015
Foreign Exchange Scholarship (First-class award ¥30,000) , Zhejiang University of Science and Technology	2013

ONLINE MEDIA

Civil Remarks Magazine: "[AI can help sort out social media data during a wildfire](#)"
Engineering at Maryland Magazine: "[Social media for recovery and action](#)"

SERVICE TO PROFESSION

Journal Article Reviewer

- Sustainable Cities and Society
- Cities
- International Journal of Disaster Risk Reduction
- Automation in Construction
- International Journal of Transportation Science and Technology
- Natural Hazard Review
- Earthquake Spectra
- IEEE Transactions on Computational Social Systems
- Environmental Modelling and Software
- Progress in Disaster Science
- Scientific Reports
- Computing
- PeerJ Computer Science
- Intelligent Automation & Soft Computing
- Computers, Materials & Continua

Conference Proceeding Reviewer

- 12NCEE National Conference on Earthquake Engineering

LEADERSHIP & ACTIVITIES

Graduate Assistant Advisory Committee (GAAC), University of Maryland	2022 –
Student Member, American Geophysical Union (AGU)	2022 –
Professional Affiliate member, American Society of Civil Engineers (ASCE)	2022 –
Student member, Earthquake Engineering Research Institute (EERI)	2014 –

INDUSTRY EXPERIENCE

Staff Engineer, Yu&Associates, Inc., Elmwood Park, NJ, USA	2017 – 2018
<ul style="list-style-type: none">• Overseen the preliminary subsurface investigation of various construction projects, e.g.,<ul style="list-style-type: none">○ <i>the rehabilitation of Throngs Neck Bridge</i>○ <i>reconstruction of the playground in Bensonhurst Park</i>○ <i>construction of new facilities at the Springfield Gardens United Methodist Church</i>• Provided support to the senior project manager for boring location plans and soil profile drawings• Conducted cost estimation for bidding proposals and geotechnical reports	
Staff Engineer, JHB Engineering, Montebello, NY, USA	2017
<ul style="list-style-type: none">• Conducted field readings and building condition inspection survey during the pre-construction phase	

- Performed excavation and foundation design
- Managed daily logistics and collaborated with external contractors during construction to resolve issues and enhance project timelines

Intern, Zhejiang Jianjing Investment & Consultation Co. Ltd, Zhejiang, China

2018

- Assisted in project planning, scheduling, and coordination
- Reviewed all requests for information and change requests, providing timely and appropriate responses

SKILLS & CERTIFICATES

Programming: Python, R, Java, Git, MATLAB/Simulink

Software: Tableau, GoldSim, ArcGIS, QGIS, NodeXL, AutoCAD, Revit, Risk Assessment Software (@RISK), Sap2000

Language: English, Chinese (Mandarin)

Certificate: Engineer-in-Training (Civil), CA#159139